



NOTTINGHAM CITY COUNCIL
BASFORD AND BESTWOOD AREA COMMITTEE

Date: Wednesday, 14 December 2016

Time: 4.30 pm

Place: LB 31-32 - Loxley House, Station Street, Nottingham, NG2 3NG

Councillors are requested to attend the above meeting to transact the following business

Corporate Director for Strategy and Resources

Governance Officer: Mark Leavesley **Direct Dial:** 0115 876 4302

- 1 APOLOGIES FOR ABSENCE**
- 2 DECLARATIONS OF INTERESTS**
If you need advice on declaring an interest, please contact the Governance Officer above, if possible before the day of the meeting
- 3 MINUTES** 3 - 12
Last meeting held on 21 September 2016 (for confirmation)
- 4 UPDATE FROM COMMUNITY REPRESENTATIVES - GOOD NEWS ITEMS**
- 5 AREA BASED GRANTS**
Gary Cawthorne, Bestwood Partnership, to report
- 6 POLICE UPDATE**
Verbal update by Inspector James Woolley
- 7 NOTTINGHAM CITY HOMES - UPDATES**
Reports of Chief Executive, Nottingham City Homes
 - (a) Environmental Schemes** 13 - 16
 - (b) Performance** 17 - 30
- 8 AREA COMMITTEE CLUSTER REPORT** 31 - 44

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Report of Director of Neighbourhood Services | 45 - 54 |
| 10 | FINANCE AND DELEGATED AUTHORITY SPEND: Q2 - JULY TO SEPTEMBER 2016
Report of Director of Neighbourhood Services | 55 - 58 |
| 11 | AREA CAPITAL FUND - 2016/17 PROGRAMME
Report of Director of Neighbourhood Services | 59 - 66 |
| 12 | DATE OF NEXT MEETING
To note that the next meeting will be held at 4.30pm on Wednesday 29 March 2017 | |

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES

CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT WWW.NOTTINGHAMCITY.GOV.UK. INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

NOTTINGHAM CITY COUNCIL

BASFORD AND BESTWOOD AREA COMMITTEE

MINUTES of the meeting held at Loxley House, Station Street, on 21 September 2016 from 16.30 - 18.05

Membership

Present

Councillor Brian Grocock
Councillor Cat Arnold (Chair)
Councillor Alex Norris
Councillor Linda Woodings

Absent

Councillor David Smith
Councillor Michael Wildgust

Colleagues, partners and others in attendance

Kim Pavier	-	Bestwood Advice Centre
Dianne Finnie	-	Bestwood Park Community Association
Gary Cawthorne	-	Bestwood Partnership
Mark Leavesley	-	Governance Officer
Dale Griffin)	Neighbourhood Development Officer
Gursharan Nijran)	
James Tilford	-	Parks Development Officer
Wade Adams	-	Nottingham City Homes Officer
Michael Savage	-	Nottingham City Homes (Tenant Representative)
Inspector James Woolley	-	Nottinghamshire Police

16 APOLOGIES FOR ABSENCE

Councillor Smith)	personal
Councillor Wildgust)	
Chris Easton	-	Bestwood Church
Inspector Fenwick	-	Nottinghamshire police

17 DECLARATIONS OF INTERESTS

None.

18 MINUTES

Subject to the following, the Committee confirmed the minutes of the meeting held on 25 May 2016 as a correct record and they were signed by the Chair:

- re-number from the Nottingham City Homes minute, due to there being two minute 8, therefore this becomes minute 9;
- original minute 8, Bestwood Partnership, being amended to read in bullet point 3 '.....200 people **will be** helped with improving their skills.....'.

19 ISSUES FROM APPOINTED COMMUNITY REPRESENTATIVES

Councillors explained that this would be a standing item for each meeting and was an opportunity for the community to raise any relevant issues affecting their areas.

It was stated that to allow officers sufficient time to investigate and respond appropriately, any issues that Community Representatives want to raise should be notified to the Neighbourhood Development Officers (NDOs) a minimum of 3 working days before the Committee meeting.

20 BASFORD AND BESTWOOD WARDS

The NDOs presented the report, which detailed the current priorities and issues in the Basford and Bestwood wards, and provided details of forthcoming events and activities in the local area.

Councillors commented that social media should be utilised more, and that the Facebook pages should be updated more regularly, especially with details of upcoming events and time-sensitive issues etc.

RESOLVED to note the report.

21 POLICE UPDATE

Inspector Woolley updated the Committee in regard to quarter 1 (April-June 2016) as follows:

Bestwood Ward

Compared to the same period in 2015, Bestwood Ward has one of the highest levels of crime reduction in the City, with 34% (120 record crimes) in all crime and 11% (31 recorded incidents) reduction in anti-social behaviour.

During quarter 1, Bestwood Ward has seen reductions in dwelling house burglary, violent crime, robbery, sexual offences and criminal damages.

There has been a slight increase in autocrime offences, particularly theft from motor vehicles, although no specific location or vehicle type has been targeted.

Area performance has continued to be strong, with continued reductions in many of the crime categories.

The Neighbourhood Police Team attended a Southglade Park community event and utilised Facebook and Pokémon Go to attract attendees and re-enforce crime prevention messages.

The Bestwood Ward Neighbourhood Police Team has seen a change in PCSO personnel, but no reduction in staffing levels.

Basford Ward

Compared to the same period in 2015, Basford Ward has seen over a 4% reduction (15 recorded crimes) in all crime and an 11% (23 recorded incidents) reduction in anti-social behaviour.

During quarter 1, Basford Ward has seen reductions in dwelling house burglary, violent crime, robbery.

There has been a slight increase in autocrime offences and criminal damage offences. No specific location has been the target of these crime types.

Members of the public have raised concerns regarding ASB around the Whitemoor (Luton Close) and Park Lane beat (Newark/Elvaston Court) areas - police have disrupted this by engaging with local residents, working with partners, such as housing, and executing drug warrants. Police have seized drugs, and suspects have been interviewed under police caution.

RESOLVED

- (1) that the information be noted;**
- (2) that the thanks of the wards Councillors be recorded to all those involved in the clean-up operation following the removal of travellers from Bestwood Park;**
- (3) that Inspector Woolley send information to local representatives regarding how to monitor / report those speeding in the local areas.**

22 AREA BASED GRANTS UPDATE

Gary Cawthorne, Bestwood Partnerships presented an update report, copies of which were handed around the table (a copy of which is attached to these minutes).

RESOLVED to note the report.

23 IMPROVING THE HEALTH OF CITIZENS

This item was deferred to a future meeting.

24 USE OF SECTION 106 FUNDING ON PARKS AND OPEN SPACES IN BASFORD

James Tilford, Parks Development Officer, presented the report.

RESOLVED to approve the use of £95,000 of Section 106 funds, generated from a development in the Basford area (planning application 09/03300/POUT), on parks, open spaces and allotments in the Basford ward as follows:

<u>Site</u>	<u>Proposals</u>	<u>Cost (£)</u>
Whitemoor Nature Reserve	- Landscaping - Pond creation - Path works around park - Site furniture	30,000
Stockhill Park	- Park gates - Pavilion shutters - Path works around park	30,000
Stockhill Circus allotments	- Waste clearance to allow re-use	5,000
Whitemoor and Bagthorpe allotments	- Path works / access resurface - Security improvements - Plot access improvements - Power supply	30,000
Total		<u>95,000</u>

25 NOTTINGHAM CITY HOMES: PERFORMANCE AND ENVIRONMENTAL SCHEMES - UPDATES

(a) Performance

Wade Adams, Tenancy and Estates Manager, NCH, updated the Committee on performance against key issues and themes linked to local priorities and strategic themes for NCH, including the capital programme and major work, area regeneration and environment issues, key messages from the Tenant and Leaseholder Congress, Tenant and Resident Association updates, area performance, 'good news' stories and positive publicity.

RESOLVED to note the report.

(b) Environmental schemes

RESOLVED

- (1) to approve the spend of £81,709.59 from the Bestwood ward budget for phase 2 of a scheme to replace / upgrade boundaries in the Leybourne Drive area;
- (2) to note the remaining balances, following the approval in (1) above, of £95,055.70 (Basford) and £56, 241.63 (Bestwood).

26 AREA COMMITTEE FINANCE AND DELEGATED AUTHORITY – Q1 APRIL TO MAY 2016

Dale Griffin, NDO, presented the report, detailing decisions taken under delegated authority since the meeting on 25 May 2016.

RESOLVED to note the actions taken under delegated authority in respect of projects in the Basford / Bestwood wards as follows:

<u>Basford schemes</u>	<u>Cost (£)</u>
Nottingham Carnival	290
Basford school book vouchers	5,195
Music Hub residential music camp	240
Our Ladies Church Hall IT equipment	350
Vernon Park Summer Fun Day 2016	3,500
Total	9,915

Balance bought forward 2015/16	5,550
Allocation 2016/17	15,000
Total available 2016/17	20,550
Total allocated	9,915
Total remaining	10,635

<u>Bestwood schemes</u>	<u>Cost (£)</u>
Southglade Library garden	375
Bestwood Christmas event	13,500
Bestwood's Got Talent 2017	1,000
Total	14,875

Balance bought forward 2015/16	10,176
Allocation 2016/17	15,000
Total available 2016/17	25,176
Total allocated	14,875
Total remaining	10,301

27 AREA CAPITAL FUND 2016/17

Dale Griffin, NDO, presented the report, detailing the latest spend proposals under the Area Capital 2016/17 Programme, including highways, footpaths and public realm.

RESOLVED

- (1) to note there are no Basford schemes for approval, and to approve the following Bestwood schemes prioritised since the last meeting:

<u>Scheme</u>	<u>Cost (£)</u>
Various schools' road safety	3,000
Leybourne Drive - public realm improvements	28,857

- (2) to note the 2016/17 available balances of £117,112 (Basford) and £74,343 (Bestwood).

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AREA BASED GRANT

REPORT to Area Committee 21/9/16

The Bestwood Partnership – Lead Organisation

Gary Cawthorne, Development Manager

EMPLOYMENT AND TRAINING Qu1 performance and Qu2 activity

Organisation Name	Amount Qu 1	Outline of activity delivered
Bestwood Directions	5470	<p>21 individual support sessions, comprising: 2 at Bestwood Park Community Centre 3 at Heathfield school, 1 at Old Basford primary 3 at each of Southwark primary, Robin Hood school, and Gladehill, 1 at Edwards Lane Community Centre and 5 at Basford Library</p> <p>3 training / educational opportunities jointly with New College Nottingham, comprising Food Hygiene 12th May, Health and Safety at Work 9th June, I.T. course Southglade Tuesdays</p>
New College Nottingham	1000	<p>39 Job club sessions provided, all at Southglade Access Centre, Wednesdays am. & p.m. and Fridays p.m. 3 training / education opportunities jointly with Bestwood Directions as shown above</p>
Bestwood Advice Centre	500	<p>Benefits-to-work calculations for individuals, on-site, Thursdays a.m., 2 sessions so far (additional sessions will be carried forward to qu 2)</p>

We have taken part in two meetings of the new **Employment and Skills Partnership**, for both areas 1 and 2, led by councillors, provides the opportunity, alongside City officers, to ensure close working between The Bestwood Partnership and other agencies so as to create a seamless provision across the north of the City.

Liaison work with the **library service, schools and community centres** to develop provision in **Basford** has been undertaken with great success already. Additional to establishing bases from which employability support services and training courses can be delivered, the opportunity has been taken to research the wishes of citizens as to the kind of support and training courses they would engage with. A wide range of suggestions for **adult education courses** have already been identified, and this survey will be used to focus training offered where possible.

Prior to the Area-based Grant we were operating a **Coalfields Regeneration project** to support local people into employment. While this project is now finished and the funding ended, we have continued to use the strapline "Changing Our Lives" alongside the City Council logo to emphasise continuity, so that residents are able to see this as a continuing service, which has helped delivery agencies and staff operate it seamlessly.

Quantitative Output	Performance		
	Q1 target	Q1 actual	Annual target
Job club sessions provided	25	39	100
Training / educational opportunities provided	2	3	20
Individual support sessions provided	25	23	100

Qualitative Output	Performance		
	Q1 target	Q1 actual	Annual target
People aged 29+ supported through job clubs	25	17	100
People aged 29+ in sustainable employment	5	2	40
People improving financial awareness	5	5	40

Emerging Issues:	RAG rating
Lack of previous employability provision in Basford ward	Amber (moving to green)

Activity quarter 2

Close working together between ourselves and **Right Track** to enhance the mutual referral process between those over 29 Area 1 or 2 and those under 29 to be referred to Right Track provision. Co-working between our organisations will ensure an optimal outcome for local residents across the north of the City, which will impact strongly on our performance in Area 2.

Promotion of opportunities through summer events in the area during July and August, in particular the **Southglade Live** event in July.

Closer collaboration between The Bestwood Partnership and **Bestwood Advice Centre** to improve provision where employability support requires closer attention to in-work benefits and increase referral to employability support. **Money Advice course** to be delivered locally.

New I.T. course in September at Southglade Access Centre and a Food Hygiene Course, delivered by New College Nottingham

CHILDREN & YOUNG PEOPLE Qu1 performance and Qu2 activity

Organisation Name	Amount Qu 1	Outline of activity delivered
CBF Gymnasiums in conjunction with ACAF	10,000	22 universal sessions, 10 Outreach and 4 targetted provided. So far concentration has been on universal provision in Basford, built on previous experience, with new outreach and targetted sessions in Bestwood ward. These have been Wednesdays at Beckhampton Rd and Chediston Vale. Standard sessions take place at Henry Mellish and Southwark school, as well as Highbury Vale community centre.
In addition to direct delivery with and for young people in Basford and Bestwood, a Youth Strategy Group has been set up between the Bestwood Partnership, CBF Gymnasiums, City Council officers and all those active in the area working with young people to ensure a co-ordinated approach between Early Years, community delivery of services to young people, CBF Gymnasiums activity and what ABG can bring innovatively to the area.		

Quantitative Output	Performance		
	Q1 target	Q1 actual	Annual target
Universal sessions provided	15	22	60
Outreach or detached sessions provided	5	10	30
Targeted sessions provided	0	4	10
Mapping exercise of existing youth provision	0	0	1

Qualitative Output	Performance		
	Q1 target	Q1 actual	Annual target
Young people engaged through universal provision	50	80	200
Young people engaged through detached or outreach provision	25	40	100
Young people individually assessed and supported in targeted provision	0	0	30

Emerging issues:	RAG rating
Hotspot areas Chediston Vale and Beckhampton Road to be address by outreach work.	Amber
Individual young people to be identified through Young People's Panel to be worked with in targeted sessions, especially where there has been police involvement, or identified as at risk	Amber

Activity quarter 2 In addition to the focussing of activity across the area by CBF Gymnasiums, a **summer programme** took place for young people during August. It is also expected that the draft **mapping exercise** of existing provision will be finalised as a working document to show hot-spots, provision, gaps in provision and help focus future activity. Outreach provision in Bestwood for **Beckhampton Rd and Chediston Vale** is moving from Wednesdays to Fridays in response to perceived need and at request of Youth Strategy group. The Youth Strategy Group and the Young People's Panel will meet on the same occasion each time, so ensuring that we focus on needs of individual young people for targeted support.

COMMUNITY ASSOCIATIONS Qu1 performance & Qu 2 Activity

Organisation Name	Amount Qu 1	Outline of activity delivered
Bestwood Park Community Association	1288	Centre is open to all local citizens to access, appropriately on a weekly basis when needed. The centre hosts Pre-School provision.
Bestwood Estate Community Association	1620	Centre is open to all local citizens to access, appropriately on a weekly basis when needed. Key activities are elderly lunch club and dementia support group. Hosts Pre-School Learning Alliance provision.
Leen Valley Community Association	625	Open 30 hours per week, with 4 under-represented groups. Centre is open to all local citizens to access at appropriate times.
Heathfield Community Association	1000	Finalisation of monitoring pending, will count in qu. 2

Bestwood Park Community Association was supported to develop its management committee at a very successful AGM. **Funding levels** for Centres are in line with last year.

Quantitative Output	Performance		
	Q1 target	Q1 actual	Annual target
Community associations enhancing membership	1	1	3
Community associations accessing financial support	0	1	3
Community centre development plans improved	0	0	4

Qualitative Output	Performance		
	Q1 target	Q1 actual	Annual target
People accessing community centres	100	350	400
Community assns increasing financial sustainability	0	0	3
Community associations improving their governance	1	1	3
New volunteers active in community associations	3	3	12

Emerging issues:	RAG rating
Bestwood Park Community Association needing new management structure at A.G.M. – successfully supported into place	Green
Healthfield Community Association – limited committee membership putting pressure on one or two people – to be addressed (see below)	Amber

Activity quarter 2: As the year goes on, the focus is on both developing the relationship between the Lead Organisation and its Community Association partners. We also intend to develop the relationship, as a partnership, between the Associations themselves. This helps them feel less isolated, and helps in sharing skills, at a time when self-reliance is important.. The **business plans** under development will be progressed.

SUPPORT FOR LOCAL VCS INFRASTRUCTURE Qu1 and 2

Organisation Name	Amount Qu 1/2	Outline of activity delivered including
Nottingham Council for Voluntary Service	tbc	Funding to provide financial, organisational and training opportunities for local organisations: outputs to be counted in qu 2 onwards
The Partnership Council	tbc	Funding to provide voluntary sector forums: outputs to be counted in qu 2 onwards

This element of the Area Based Grant will commence in qu 2. Outputs and Outcomes centre on 12 organisations being supported to improve their service delivery, financial sustainability, management capacity and knowledge. Additional funds of at least £2,000 will be made available to support local organisations with one-off activities and events. This figure will be increased by any underspend in other priority areas.

A major Partnership event involving all partners, and especially voluntary and community sector organisations operating in the area, is being planned for the Autumn, Saturday 19th November, at Bestwood Park Church, as a Community Conference.



Bestwood & Basford Area 2 Committee
14th December 2016

Title of paper:	Nottingham City Homes Update	
Director(s)/ Corporate Director(s):	Nick Murphy, Chief Executive of Nottingham City Homes	Wards affected: Bestwood & Basford
Report author(s) and contact details:	Leanne Hoban, Decent Neighbourhoods Manager, Nottingham City Homes Leanne.hoban@nottinghamcityhomes.org.uk	
Other colleagues who have provided input:	Wade Adams, Area Housing Manager, Nottingham City Homes wade.adams@nottinghamcityhomes.org.uk 0115 746 9090	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to customers/service users):		
<p>The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.</p> <p>The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Capital Programme and major work; • Area regeneration and environmental issues; • key messages from the Tenant and Leasehold Congress; • Tenant and Residents Associations updates; • Area performance; • Good news stories and positive publicity. 		
Recommendation(s):		
1	To note and comment on the update and performance information.	
2	To note the allocation of funds for 2016/17, detailed in Appendix 3.	

1. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels, Panels that sit below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for the Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.

Appendix 1 outlines the remaining capital budget for this area for noting.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

None

6 EQUALITY IMPACT ASSESSMENT

- 6.1 Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

None

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None

APPENDIX 3: SCHEMES SEEKING APPROVAL 2016/17

APPENDIX 3

Area	Ward	Actual Budget (including carry over from 2015/16)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
2	Bestwood	£137,951.22	£81,709.59	£81,709.59	£0	£56,241.63
2	Basford	£95,055.70	£0	£0	£0	£95,055.70

Address	Request	Reason	Nottingham City Homes Officer	Cost	Approval
No Requests					

NCH update report



Time: 4:30pm

Date: Wednesday 14th December 2016

Presented by: Wade Adams

	Item	Executive Summary / Key Points	For information or decision
1 Page 17	Capital Programme & major works	<p>Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.</p> <p>Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.</p> <p>Scooter store construction at Crossfield Court (Top Valley) will commence in November.</p>	Information
2	Area Regeneration and Environmental Issues	<p>New build</p> <p>Eastglade School, Bestwood – ECO homes site working in partnership</p>	Information

with Nottingham University. The site will include a food growing project. Shortlist will be for innovative construction methods with health and wellbeing centric to the design. 44 units of The Nottingham Home (as per [Nottingham University](#)).

Padstow and Ridgeway, Bestwood – Two sites. One of 240 other of 120 units. Currently subject to land transfer. Masterplan to be put together, board approval for architect required. Mixed tenure of social, market rent and affordable rent, market sale. Pepper pot approach. Many options to be considered to take delivery forward.

Hazel Hill Crescent – three bungalows.

Hazel Hill – 20 bungalows plus communal unit – on site undertaking ground works.

Bestwood

We have recently completed phase 1 of the major fencing upgrade scheme to Leybourne Drive, and this has been very well received. The improvement to the area is very clear and we are now starting the consultation process with the recipients of phase 2. We are aiming to be back on site to deliver phase 2 to Leybourne Drive in the New Year. We will be looking for further approval of environmental funding at a later area committee to complete the rest of Leybourne Drive.

Basford

We are still waiting for NCC to confirm plans for the Toton Close Project as funding was agreed at Area Committee in June 2015 and is on hold until designs agreed and consultation undertaken with residents.








<p>3</p> <p>Page 19</p>	<p>Key messages from the Tenant and Leasehold Congress</p>	<p>TPAS Accreditation Nottingham City Homes has successfully achieved Landlord reaccreditation from the Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.</p> <p>Tenant and Leaseholder Awards 2017 Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6th January.</p>	<p>Information</p>
<p>4</p>	<p>Tenant and Residents Associations updates</p>	<p>Stockhill and Ladbrooke Tenants and Residents (SALTAR) The group held a successful anniversary event to mark the opening of the play area on 10th August and continue to hold their monthly meetings to advocate for improvements in the park and surrounding neighbourhoods at the Pavilion in Stockhill Park.</p> <p>Rosegay TRA The group continue to work on issues that are of interest and concern to local residents and are providing football sessions for local children.</p>	<p>Information</p>
<p>5</p>	<p>Area Performance Figures</p>	<p>See Performance Report below</p>	<p>Information</p>

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 20</p>	<p>6 Good news stories & positive publicity</p>	<p>Swim or Fit for a £1 For £1 all NCH tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham City Council swimming pools.</p> <p>For more information or to sign up contact the Involvement Team on 0115 746 910 or visit www.fitinthecommunity.com</p> <p>Tenant Academy All tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting your own business.</p> <p>For a full list of courses in the Tenant Academy Prospectus and booking details contact the Involvement Team on 0115 746 9100 or visit the website: http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p> <p>NCH are now using a noise app to help with the management of Anti-social behaviour. NCH currently have 349 live cases and this will be a tool which can be used to secure court injunctions, undertakings or evidence should the case be pursued in court.</p>	<p>Information</p>
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Area report - Bestwood & Basford

Generated on: 07 October 2016

AC2-1 Anti-social behaviour





Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
% of ASB cases resolved – Bestwood <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	97.8%	100%			99.56%	100%	100% target met for the month of August by HPs managing cases on ReACT and working with complainants and alleged perpetrators to resolve ASB issues.
% of ASB cases resolved by first intervention – Bestwood <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	85%	96%			92.07%	88.24%	100% for August by TEM and HPs managing cases to the satisfaction of customer before closure.
Number of new ASB cases – Bestwood <i>Note: Data for this PI is only available by Housing Office.</i>		105			189	188	Year to date there has been a decrease in the number of new ASB cases (49) when compared to 2013/14 (69).
Tenant satisfaction with the ASB service <i>Note: . Overall tenant satisfaction with the ASB service - The average score (out of 10) for each survey question. Data for this indicator is not available by ward..</i>	8.5				7.1	7.51	Tenant satisfaction with the ASB service has improved. We received the highest scores for the support provided, ease of reporting, and willingness to report ASB in the future. CommUNITY mediation service will be launched in the summer to support early intervention and is expected to positively impact on customer satisfaction To further drive performance improvement we will continue to undertake regular case supervision and regular case quality checks.

AC2-2 Repairs







Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
% of repairs completed in target – AC - Bestwood & Basford <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	95.28%			96.39%	97.75%	WS-Oct-2016 Performance is now in target and we continue to monitor this to improve further. We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in performance.
% of repairs completed in target – Basford Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	95.17%			96.26%	97.56%	WS-Oct-2016 Performance is now in target and we continue to monitor this to improve further. We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in performance.
% of repairs completed in target – Bestwood Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	95.34%			96.46%	97.85%	WS-Oct-2016 Performance is now in target and we continue to monitor this to improve further. We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in performance.
Tenant satisfaction with the repairs service <i>Note: Data for this PI is only available citywide</i>	9.1	9.03			9.1	8.9	WS- Sept -2016 Performance is below target for the month at 9.05% but has increased from last months 8.72%.We continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform

							these service improvements. These improvements have been added to an action plan that covers the whole of R&M to improve customers satisfaction with the service. We are also currently piloting new customer service cards.
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AC2-3 Rent Collection

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of rent collected</p> <p><i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.</i></p> <p><i>Trend shows as improving if value is over 100% as arrears are decreasing.</i></p>	100%	99.58%			100.25%	100.56%	<p>Following the rent free week in August when our collection rate improved as tenants still paid despite the reduced debit, we had a reduced collection in September. At 99.58% the collection rate was £220,000 off a 100% return. It is also slightly behind last year's position of 99.8%. Arrears as a % of debit is 2.45% against a target of 2% - this is £470,000 above where we need to be to hit the target. However as the debit reduced by 1% this year, this is an increasingly difficult target to attain. The numbers of Universal Credit cases continues to increase - with the total standing at just over 200, the arrears on these cases totals £109,014 currently. Equally the amount of Housing Benefit we receive continues to decrease, at a rate of approximately £20,000 each week. This means that we have more rent to actually physically collect from tenants. Although more people are coming off benefit they are taking up low paid jobs that are not permanent with regular hours and therefore their income is liable to fluctuate. This makes it difficult for people to budget and as a result we have increased arrears. Additionally there is still the problem of Court fees standing at £325 - as a consequence we are entering cases at a much higher level. Judges will often adjourn cases, allowing the debt to increase but Housing Benefit backdates are now severely restricted.</p>
<p>% of tenancies ending due to eviction</p> <p><i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i></p>	0.45%	0.45%			0.43%	0.56%	<p>This indicator will be on target by the end of the financial year. WE are currently only 0.02% behind target and as we are not carrying out any further evictions during March we will be on target. We have done 101 evictions so far this year and at this point last year we had done 129.</p>







AC2-4a Empty properties - Average relet time

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Average void re-let time (calendar days) – AC - Bestwood & Basford</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		27.6			27	30.71	See below
<p>Average void re-let time (calendar days) – Basford Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		38.19			33.19	24.43	Performance during the period was 38.19 days. The figure for general needs accommodation was 22 days and for Independent Living (where demand can be limited at times) was 60 days.
<p>Average void re-let time (calendar days) – Bestwood Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>		23.5			24.17	32.89	Performance during the period was 23.5 days. The figure for general needs accommodation was 18 days and for Independent Living (where demand can be limited at times) was 54 days.







AC2-4b Empty properties - Lettable voids

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
Number of lettable voids – AC - Bestwood & Basford <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		34			28	46	The number has increased by 6 during this period
Number of lettable voids – Basford Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		6			9	16	The number has increased by 3 during this period
Number of lettable voids – Bestwood Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		28			19	30	The number has increased by 9 during this period

AC2-4c Empty properties - Decommissioning

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Number of empty properties awaiting decommission – AC - Bestwood & Basford</p> <p>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</p>		1			1	1	This relates to a property awaiting demolition with a new build bungalow planned as a replacement
<p>Number of empty properties awaiting decommission – Basford Ward</p> <p>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</p>		1			1	1	This relates to a property awaiting demolition with a new build bungalow planned as a replacement
<p>Number of empty properties awaiting decommission – Bestwood Ward</p> <p>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</p>		0			0	0	Not applicable

AC2-5 Tenancy sustainment

Performance indicator and definition	Target	2016/17			2015/16	2014/15	Latest Note
		Value	Status	Long Trend	Value	Value	
Percentage of new tenancies sustained - AC - Bestwood & Basford <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	91.89%			92.92%	95.15%	See below for breakdown
Percentage of new tenancies sustained - Basford Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	91.74%			93.68%	94.12%	110 tenancies created, 102 tenancies sustained, 8 tenancies lost.
Percentage of new tenancies sustained - Bestwood Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	91.96%			92.62%	95.52%	228 tenancies created, 211 tenancies sustained, 17 tenancies lost.

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Area Clusters Feedback – Community Protection (September 2016)

	What are the issues? What are the CP patrol arrangements / What are the priorities for enforcement action / What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.) / How is enforcement activity reported?	What do the teams look like / who is leading the work in each area? How are Community Protection deployed and over what times?	How / where is the information monitored? Do you receive regular feedback on PNs, successful cases etc.	What level of support is there from NCC Cleansing Services and NCH Environment teams?	Any good practice?
Area 1 Bulwell Forest	<p>The councillors felt that the issues were;-</p> <ol style="list-style-type: none"> 1. Unsightly gardens – they felt that Community Protection officers followed up on unsightly gardens highlighted during ward walks but were unsure whether they were proactive on their routine patrols. 2. Bikes on pavements especially on Highbury Rd and Bulwell Market Place 3. Speeding <p>Councillors requested that a list be provided of who can enforce what e.g. in relation to cycling on pavements and other issues, it was not always clear whether the police or CP should be responsible and if a list of which agency was responsible on key issues, this would make it clearer who they should approach. Councillors requested that a meeting be arranged with Community Protection and other relevant officers regarding cycling on pavements.</p>	<p>Darryl Paxford is the senior community protection officer. Bulwell ward is not clear who the community protection officers are for their area and requested an updated list. It was felt that Community Protection are good at highlighting new initiatives but it is not clear when these initiatives come to an end e.g. specialist teams or ASB or CCTV car.</p>	<p>Councillors used to receive monthly feedback with statistics e.g. on the number of FPNs but this is not sent out now. It is good when successes are reported on Facebook but it would be helpful if these could also be sent through for the My Bulwell Facebook page. Reports seem sporadic e.g. on bikes seized. There is a police report each time at Area Committees – could this be combined with a report from Community Protection? Could Community Protection stats be reported to the NAT meetings through the CDP statistics sheet?</p>	<p>There is a high level of support from the NCC cleansing team with a proactive NOM in Area 1. It was felt that other areas are not as clean as Area 1. There is still a lack of clarity on who is responsible for cleaning e.g. alleyways on NCH estates. Can information be provided on what the NCH environmental team does and what their responsibilities are/ Would it be better if there was just one department responsible for cleaning all NCC/NCH land including alleyways and parks to avoid confusion over who is responsible for what?</p>	<p>Generally it was felt that there was a good working relationship with Community Protection officers. They support events such as community clean ups and report back on local issues raised by councillors. An unkempt derelict area on Piccadilly had been cleared up as a result of intervention by Community Protection with NCC doing the work and the owners being recharged.</p>
Area 2 Basford Bestwood	<ul style="list-style-type: none"> • What are the CP patrol arrangements? <p>Bestwood - Aware of single patrols in each beat areas. Not aware of specific shift patterns, but acknowledge change due to early/late operations.</p> <p>Basford – not aware of patrol arrangements. Would like simplicity of geography served by each team and putting a presumption on maintaining the same staff in the same areas where possible.</p> <ul style="list-style-type: none"> • What are the priorities for enforcement action? /What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? 	<p>Bestwood – Councillor aware of senior CPO Darryl Paxford, CPO Laura Arnold and CPO Alan Spilane. Acknowledge that one CPO per beat. Unaware of deployment times.</p> <p>Basford – not aware of officers – lots of change.</p>	<p>Darryl Paxford occasionally issues an update/newsletter type email which includes cases & FPNs. Could benefit from regular frequency. Keen that FPNs should be published where possible including My Bestwood Facebook page.</p> <p>Basford would welcome a monthly update.</p>	<p>Not always clear on who should be dealing with issue e.g. fly tips on NCH properties</p> <ul style="list-style-type: none"> - Some times requires numerous checks to see if done - Action can appear slow 	<p>Bestwood:</p> <ul style="list-style-type: none"> - Content with Bestwood CPOs as knowledgeable about area, appreciate wide ranging role. Would like to see continuity in officers for the area to enable consistency with managing on going cases and local knowledge. - See patrols on main highways but would like a higher presence in local parks (Bestwood ward). - Good involvement in NATs

	<p>Aware focus on environmental crime including dog fouling, litter, fly tipping and noise.</p> <p>Would like more focus upon unkempt gardens and bins on streets/contaminated bins</p> <p>Basford would like to see tougher action on fly tipping and envio crime. Issues with builders rubbish / house clearances (Gayhurst / Brooklyn Bridge).</p> <ul style="list-style-type: none"> How is enforcement activity reported? <p>Bestwood – two out of three CPOs regularly email Councillors regarding casework / FPNs. Acknowledged that the third CPO new to the area. Would like to see more information with regard to FPNs as to locations. Regular attendance at Cllr monthly meetings.</p> <p>Basford – would like to see presence at community meetings to report back. Would benefit from a monthly summary report.</p>				<ul style="list-style-type: none"> Good attendance at monthly Cllr Meetings Support with Councillor Ward Walks – attendance and helping the NDO to distribute ward walk letters. Welcome support at request for Cllr surgeries and community events.
<p>Area 3 Aspley, Bilborough, Leen Valley</p>	<ul style="list-style-type: none"> What are the CP patrol arrangements? <p>Councillors would like to know the specific Beat areas that CPOs are currently working to.</p> <ul style="list-style-type: none"> What are the priorities for enforcement action? <p>For August 109 warning letters were issued across the West area for overgrown gardens and/or waste left in front garden areas. 62 fly tips were investigated during the same period. 39 cases of graffiti were responded to</p> <ul style="list-style-type: none"> What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? <p>Need further clarity on this from Community Protection</p>	<p>The senior role manages the teams. There has been a lot of change across the whole of the Community Protection service. This doesn't help to provide continuity and knowledge is not always retained when CPO's are constantly changing Beat areas. Maria Summers is the current Senior CPO for the West area.</p> <p>CPO's work mainly in pairs across two shift patterns – 8.00am – 4.00pm and 2.00pm – 10.00pm. This helps to provide a 'balanced' service across the city and respond to the Night Time Economy, including support to areas with high density student housing.</p> <p>CPO's work within the</p>	<p>The Senior CPO provides regular information on ASB hotspots which includes statistics covering Fixed Penalty Notices, visits in response to casework, Warning Letters, the investigation of fly tipping, graffiti incidents and reports following community intelligence.</p>	<p>The Community Protection Officers work closely with Housing Patch Managers and the City Council's Neighbourhood Operations Manager both through update reports to the monthly NAT meetings. The links are in place outside of formal meetings which allow Cleansing Services to work along side CPOs to address known and persistent cases of fly tipping and waste management. Part of this work involves ensuring that certain fly tips are not disturbed until obtaining sufficient evidence to continue enforcement proceedings.</p>	<p>The best work in relation to tackling persistent fly tips and waste management issues takes place where strong informal relationships are in place between HPM, Community Protection and the City Council's Cleansing teams and where there is strong knowledge of the Beats geography. Current good practice includes the regular ward walks, Deep Cleanse activities and the documented evidence around local hotspots.</p> <p>The Community Protection Officers support local NDOs in the</p>

	<ul style="list-style-type: none"> How is enforcement activity reported? 	<p>Neighbourhood Policing Team structure and area based at local police stations. West area CPO'S currently operate from Broxtowe Police station, Strelley Road. Each CPO is assigned to a policing Beat area although the demands of the service mean that there will be occasions when CPO's will be relocated in response to specific local needs for example to support Goose Fair or City Centre events / activities.</p>		<p>Similarly Housing Patch Managers are working alongside CPOs to ensure that enforcement actions are followed through where the circumstances require such an approach.</p>	<p>task of delivering flyers in preparation for the regular Councillor Ward walks which acts as a reminder of the ongoing issues within a particular section of the Ward.</p> <p>CPOs are also proactive in supporting local events and activities</p>
<p>Area 4 Arboretum, Dunkirk and Lenton, Radford and Park</p>	<p>What are the CP patrol arrangements?</p> <ul style="list-style-type: none"> Cllrs are aware CPOs are patrolling beats however they would like to know the frequency of patrols and shift patterns. (They understand there has to be flexibility with additional demands.) They would like to be sent an up to date structure of who is operating in the Ward on which beat and get notified as soon as they change an officer. Is area 4 at full capacity or are there vacancies? Can they be notified in the future if any vacancies that occur? Cllrs are not informed when CPO's are being moved to other areas and they would like to be informed and have an opportunity to have some input before these changes take place. <p>What are the priorities for enforcement action?</p> <p>Arboretum- Street drinking, fly tipping, bins on street, messy gardens and dog fouling. Dunkirk and Lenton – Noise (new Lenton), fly tipping, cycling on pavement's (Dunkirk & Old Lenton). Messy gardens, bins on street and letting boards. Radford & Park – Fly tipping, bins on street, messy gardens, letting boards</p>	<p>The Cllrs do know who the senior officers are.</p> <p>However, Arboretum Cllrs feel they are having to chasing up tasks that have been agreed in NAT meetings as they are not done by the next meeting eg Cllr letters to go out supporting the work of CP, in relation to specific action asked for in student areas. Resulting in an increase of complaints from residents that CPO's are not following up on issues that are CPO core business. Arboretum Cllrs would like a unified service response as to what is given to in Dunkirk and Lenton and Radford & Park.</p> <p>Cllrs wanted to know why Area 4 did not have the same SCPO? (As they are have the similar issues and are in the same Area Committee boundary).</p> <p>Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones. Can CP provide clarity?</p>	<p>Cllrs do receive the stats, but have little knowledge of the detail as this is not relayed. For example in the past requests for noise stats and locations have generated extra work to find the information as they are just logged as ASB.</p> <p>Cllrs thought that some CPOs are quite defensive when they ask for details of a specific issue and are often sent stats which they did not ask for, rather than the detail or responding directly to the question being asked.</p> <p>Cllrs felt that CP were good at reporting on the immediate issues being dealt with at any one time. However once the matter was dealt with, there is little or no feedback to Cllrs.</p> <p>Dunkirk & Lenton and Radford and Park Cllrs said that CP do not share success stories. Arboretum – More recently CP share success stories at the NAT meetings and have been asked to do this at all future meetings.</p> <p>All Cllrs thought CP should be</p>	<p>How closely is CP working with street scene to avoid duplication? For example how often does CP get an opportunity to check fly tips before they are cleared away by Street Scene?</p> <p>Can CP demonstrate how they work in partnership with NCH environmental team and cleansing services, to avoid duplication?</p> <p>How is information shared between the different departments?</p>	<p>Reactive work is generally good for example noise issue was dealt with in New Lenton and Cllrs felt the new structure put in place would tackle the issue.</p> <p>The move to Bryon House from Canning seems to be good for the CPOs as they are in the same building with a wide range of partners working in the neighbourhoods.</p> <p>CPOs have good local knowledge for example, they know most of the poor landlords in an area.</p> <p>Cllrs wanted to know how is Good practise shared across the wards? What does their training schedule look like?</p>

	<p>and dog fouling at hot spot areas.</p> <p>Cllrs believe that some CPO's do not always focus on the NCC priorities outlined above. They believe</p> <p>Some CPOs prefer to prioritise supporting police activity's over their day to day work for</p> <p>example burglaries. (Cllrs have witnessed CPOs walking past issues for example bins on street and flytips and done nothing about them).</p> <p>Cllrs want to have confidence that CP and their ward priorities are aligned.</p> <p>SPCOs need to prioritise meetings/ ward walks and ensure the appropriate person and information is at those meetings.</p> <p>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc)?</p> <p>Arboretum- Street drinking, fly tipping, bins on street messy gardens and dog fouling. Dunkirk and Lenton – fly tipping, messy gardens, bins on streets. Radford & Park – Fly tipping, bins on street, messy gardens and dog fouling.</p> <ul style="list-style-type: none"> • How is enforcement activity reported? <p>Arboretum – Cllrs receive monthly stats, which are noted at the NAT meeting. Dunkirk & Lenton – Email from SCPO to Cllrs, however not regular & monthly stats given at the NAT meetings only for Dunkirk Beat or occasionally for the New Lenton Beat. If a problem is logged by the Cllrs they then might</p>		<p>regularly noting good news stories on the NDO face book pages for the wards.</p> <p>Cllrs would like to know what other issues CP have in the wards which they cannot deal with effectively for example, Human fouling, seed spitting?</p> <p>As Area 4 Cllrs have seen a noticeable increase of rough sleepers in the wards, they would like to know: How do CP deal with rough sleepers, what process is in place? How often have they referred people to framework outreach team on this matter?</p>		
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	<p>get the stats as part of the response. Radford – Cllrs have had stats in the past infrequently and these have stopped. If a problem is logged by the Cllrs they then might get the stats as part of the response.</p> <p>Cllrs wanted to know if the CPOs have access to the Police system, when they provide stats? Or do they have their own system in place? Are Cllrs casework and individual phone calls/emails logged and reflected in these stats?</p>				
<p>Area 5 Berridge Sherwood</p>	<ul style="list-style-type: none"> • What are the CP patrol arrangements? Don't know. Don't they change? Is there a policy to patrol in 2s – why? Not always informed if there are changes to staff. • What are the priorities for enforcement action? Think they are – Persistently leaving the bins out, fly tipping, dog fouling, litter dropping, antisocial car parking, untidy garden, Noise & ASB – neighbours (initial visits & then passed onto EH) • What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? Fly tipping, dog fouling, bins on the street, contaminated bins, littering • How is enforcement activity reported? To whom? Councillors and NDOs don't get the information, but would like to. 	<p>Sherwood – don't know. Should come on Ward Walks but don't. Berridge are aware, and CPOs come on Ward Walks Think they work 8am-10pm. Don't know if they are flexible in terms of need e.g. actions.</p>	<p>Don't know how/where it is monitored. Don't get feedback, but would like it.</p>	<p>Seem to work closely. When a fly tip is reported it gets acted on quickly. Where long term issue it's tackled well. Not clear that people follow the same procedure – i.e. CP to investigate a fly tip to see if evidence before Cleansing Services take it away. (See below for e.g. of good practice).</p>	<ul style="list-style-type: none"> • CP did have a sticker that they put on a fly tip to show they had reported it and had investigated it, so Cleansing could pick up. Does this still happen? <p>Suggestions!</p> <ul style="list-style-type: none"> • Reactive work is good, but some work needs to be proactive. For example, what work is being done re hot spot sites? • Terminology needs to change – use dumping rubbish rather than 'fly tip' • Need to monitor

					parks and open spaces re drinking, littering, asb and drug taking
Area 6 Dales, Mapperley, St Anns	<p>Cllrs wanted to know where the fine proceeds go and whether this could be diverted to the Wards.</p> <ul style="list-style-type: none"> -Cllrs wanted to have the next Area Cluster focusing on CP with invitations to Miranda clayton and Ben Parker. -Cllrs felt priorities for the Wards change e.g. at present in the Dales it is fly tipping and ASB, It has been dog fouling. -Data received locally is not consistent and not presented in a way that can be usefully used and understood. -NAT information is not feed back to other CP colleagues impacting on delivery -Cllrs are experiencing less CP numbers in the Wards. -Too many CP and beat team officers attending at one meeting. -The lack of enforcement has an impact on other areas of ward work. -Communication needs to be improved between CP and other services. -FPN targets are not smart enough and do they really mean anything at a local level e.g. they are not useful in terms of identifying hotspots -Bin issues need to be better understood to ensure effective action. Contaminated bins just need removing. -CCTV process needs clarifying and needs to be proactive. -Unadopted land needs policing by CP, e.g. private alley ways etc. -CPO tied up in bureaucracy, spread too thin, have conflicting priorities and not locally controlled. -There needs to be a clearer understanding of legal processes so expectations can be managed. -There are fewer resources but some Cllrs thought things were going well. -Do CP hold information on ongoing issues with properties especially private landlords? -Need to use selective licensing more efficiently. -Fly tipping and bin contamination need to be 	see column 1	see column 1	see column 1	

	<p>marketed. E.g. solutions or promotions need to be on you tube.</p> <p>-Need to make choices about what we want CP to focus on.</p> <p>-CP should know the patch, but experience tells us that they don't know the ward</p> <p>-Is there joint work with other services to solve problems?</p> <p>-Messages to residents need to be clear and co-ordinated.</p>				
Area 7 Wollaton East and Lenton Abbey and Wollaton West	<p>Due to a recent change in Community Protection staffing local Councillors decided they will focus on Community Protection in the February 2017 Area 7 Committee meeting.</p>				
Area 8 Bridge Clifton North Clifton South	<ul style="list-style-type: none"> • What are the CP patrol arrangements? <i>Councillors not clear on arrangements for patrols and also the times of patrols. Another complication is not aware exactly which CPOs working across the wards</i> • What are the priorities for enforcement action? <i>Need to have more information on the priorities for action and also see if they are the same priorities for Ward Councillors.</i> • What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? <i>Need to have clarification regarding this – as aware that patrols will identify some of the public realm issues such as dog fouling, litter</i> • How is enforcement activity reported? 	<p>Councillors are aware that there is a Senior CPO who manages CPOs across the 3 Wards. They are not clear exactly which CPO covers which wards and the hours of work i.e. shift pattern. They are clear that the CPO's in Clifton area are based at Clifton Police Station. It was emphasised that contact with the community at large was crucial in developing closer relationship and thereby help to deliver a safer cleaner environment.</p>	<p>Senior CPO provides a monthly statistics for each ward. These cover FPNs, dog fouling operations, visits carried out due to Casework reports, warning letters issued before action, fly tips investigated and reported. Recently for Clifton Estate figures provided so can be shared via social media by Ward Councillors.</p>	<p>Councillors are not clear on level of support between NCC and NCH – it is important that positive relationship is maintained with each partner and respond to citizens' concerns more effectively.</p>	<p>CPOs have supported local events and promoted crime prevention activity in the area.</p> <p>Need to know what obstacles CPO face daily in doing their job – hopefully this will help us all to deliver the safer and cleaner agenda.</p>

	<i>Councillors receive monthly email from Senior CPO on CPO figures – but do not receive information on any enforcement activity.</i>				
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Date:13.10.2016

TITLE: Cluster report response

Discussion:

Over view of the role of uniformed Community Protection with specific responses to questions raised in the cluster report.

Background to the CPO role

CPOs are a visible uniformed presence on the streets and guardians of the environment. They are charged with keeping our communities safe. As locally appointed individuals CPOs work in our communities, the CPO is specifically empowered by the City Of Nottingham and by Nottinghamshire Police to address ASB and envirocrime.

Each neighbourhood will have different needs and priorities. However each CPO will have about 5 priorities for their patrol or beat area that have been identified through the NATs meetings. These are not targets but specific areas of performance that the community and stakeholders have identified as key. Proactive foot patrol is the default activity for CPOs, they should not react to last week's crime figures but proactively target problem places, premises and people. Working to the 5 stage model of intervention they will proportionally respond to these problems. CPOs should not shy away from enforcement action, they have unique powers stretching across the local authority and police services. CPO's are deployed in every neighbourhood as well as the city centre. When at the full establishment of 100 CPO's the deployments are:

4 Officers engaged as Dog Control Officers

1

Contact Officer: James Douglas

4 Officers working on behalf of the Licencing Authority, concentrating amongst other things on taxi activity

8 Officers working on a non-geographical basis targeting high risk persistent behaviour as an Operational Support Unit

72 Officers are deployed across the conurbation on a beat basis

12 Officers are deployed to city centre working

CPOs are deployed in the city centre 08.00hrs to 24.00hrs

Neighbourhood teams generally work 08.00hrs to 22.00hrs

OSU work 08.00hrs to 12.00hrs and maintain a 24/7 on call arrangement

Specialist teams work flexibly up to 03.00hrs

Finally a night ASB service works until 01.00hrs Friday and Saturday and 23.00hrs Sunday to Thursday although this is subject to seasonal variation.

The service works to the Aurora model of Prepare, Prevent, Protect and Pursue. For CPOs this means:

In order to prepare for negative consequences and build capacity for positive outcomes CPOs must engage with citizens, build intelligence networks of stakeholders, people of good will, ask questions and generally be a visible presence. They achieve this through visible foot patrol, appreciative enquiry and developing a clear understanding of their area.

Preventing issues escalating involves CPOs being aware of the whole CP, Police and city offer to guide citizens, spot problems and escalate to specialist resources. Street Level Problem Solving is a tool for understanding the total opportunity available, marshalling resources, understanding and action around problems. .

This means that when problem people, premises and places are identified through joint tasking then CPOs are required to use their powers but this must follow a clear use of the 5 stage model of intervention. Safeguarding vulnerable citizens will always be the first consideration for CPOs.

CPOs work to the following mission statement:

2

Contact Officer: James Douglas

1. Make Nottingham safe
2. Putting our citizens at the heart of our action
3. Doing what's right, not what's easy, putting the safety of citizens before ours
4. Solving problems not creating numbers
5. Keeping our citizens and stakeholders informed of our actions
6. Acting with honour, integrity and honesty at all times to be the best uniformed community safety service in the country.

CPOs are co-located with police counterparts in every police station and they use a common radio network. This enables coordinated action to tackle problems and the citizen a single point of contact across enviro-crime, ASB and crime. They are an addition to the Police Officer not a replacement and should not be deployed unless in an emergency in such a way.

Expected outcomes:

CPOs are an early intervention, they reduce demand and the overall level of criminality in the city. Following "broken windows" theory that a well-managed environment resists criminality, encourages citizens to control and use their street environment and problems are easily identified.

CPOs should be able to demonstrate a knowledge and understanding of both the geography of their area but also the communities within them. They should be able to identify their local priorities, communities under stress and the make-up of their communities. Community Protection should strive to ensure that CPOs are representative of the citizens they serve.

CPOs should always seek to reduce the threat and harm to a citizen. Visible capable guardians of our community safety, CPOs should strive to increase citizen satisfaction and confidence by tackling anti-social behaviour, people causing harm and protecting our communities.

For the avoidance of doubt, below are some answers to the specific questions that appeared in the cluster document that haven't been covered in the above narrative. It is also worth pointing out that Community Protection comprises of numerous departments, including but not limited to CCTV, Food Health and Safety, Trading

Standards, Community Cohesion, Prostitution Task Force, Pollution Control, Safer Housing, Houses of Multiple Occupation, Enforcement Officers and Licensing. It would seem that the cluster report solely focused on uniformed CPO's so this report reflects that.

Question and Answers

Q - What are the CP patrol arrangements? Cllrs would like to know the frequency of patrols and shift patterns.

A – CPOs are performance managed upon their patrol times. For example, we expect to see a minimum of 80% of their working week patrolling. However some of our work streams are complex and a proportionate amount of time will be spent in the office with admin commitments such like readying s43 CPNW/CPNs notices and bins on street legislation. An officer would expect to work 37 hours per week and alternate from a 08:00 – 16:00 shift to a 14:00 – 22:00 bi weekly. Additionally CPO's are committed to a 365 / 24 hour a day contract and as such could be expected work any variation of shift pattern that is deemed necessary. CPOs are also committed to delivering our mobile ASB response unit 'Op Twilight' which operates daily and finishes at 11.00pm Sunday to Thursday and 01:00AM Friday/Saturday. This function is shared amongst the service wide officers and will flex to demand throughout the year. Student fresher weeks, Halloween, Bonfire Night etc. will see the service operate much later into the night.

Q - I would like to be sent an up-to-date structure of who is operating in the ward on which beat.

A – The Senior Community Protection officer for each area will furnish local Councillors with an up to date beat allocation list. Due to natural wastage this allocation will inevitably change however Councillors will be kept up to date as and when changes happen. In certain cases staff shortages will see vacant beats however a robust recruitment campaign is underway to fill our vacancies which will fully staff all beats. In the meantime the business need will dictate what officer work where.

Q – What are the priorities for enforcement action?

A – Community Protection flexes to demand. Each area has complex issues and we define priorities that need resolving. However there are signature issues with certain areas that each local SCPO will be able to expand on in their respective area and committee meetings. Broadly speaking CPO enforcement action concentrates on enviro-crime: Littering, Fly-tipping, Dog Fouling, Bins on Streets, Noise Nuisance and Trade Waste are daily commitments for CPOs. CPOs use a wide range of powers to enforce the aforementioned including Community Protection Notices (CPN's) as well

4

Contact
Officer: James Douglas

as various fixed penalty notices. Where matters cannot be dealt with by way of fixed penalty notice CPOs work closely with CP enforcement officers to progress the matter to court. This is also the case for non enviro-crime antisocial behaviour.

Q – Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones.

A – It is an offence to not surrender alcohol once requested by an accredited officer. The officer will ascertain if the behaviour of an individual or group warrants a seizure. It is not illegal to carry alcohol but if the behaviour has been exacerbated by the drink we will request that it is surrendered. Street drinkers are always signposted to service providers and enforcement action can be taken if they fail to adhere to our requirements. The whole of the city of Nottingham is subject to a DPPO in relation to street drinking. Local SCPO's can explain the process to Councillors at the monthly Councillor issues meetings.

Q – Do you receive regular feedback on enforcement and successes?

A- What is apparent from the cluster report is that we are not reporting our enforcement activity and successes with uniformity across the city. Councillors currently receive monthly statistics from SCPO's and every area has a proactive twitter feed to showcase work completed however it is recognised that the later isn't exclusively used by stakeholders. It is proposed every team will update Councillors with a monthly newsletter which will include enforcement statistics, successes, operational changes and a general overview of the monthly activity. Neighbourhood Facebook pages and Twitter accounts will also be utilised.

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AREA 2 COMMITTEE – 14th DECEMBER 2016

Title of paper:	Basford and Bestwood Wards Report	
Director(s)/ Corporate Director(s):	Dave Halstead Director of Neighbourhood Services	Director(s)/ Corporate Director(s):
Report author(s) and contact details:	Dale Griffin, Neighbourhood Development Officer - Bestwood Ward 0115 8833736 dale.griffin@nottinghamcity.gov.uk Gursharan Singh Nijran Neighbourhood Development Officer – Basford Ward Tel 0115 8833734 gursharan.nijran@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Heidi May, Senior Service Manager (Neighbourhood Management) 07983718859 Heidi.may@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	Councillor Graham Chapman 12 th November 2015	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input checked="" type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input checked="" type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report focusses on current priorities and issues facing the Basford and Bestwood wards and provides details of forthcoming events and activities. The report replaces the previous Performance report which used operational data supplied by the Crime and Drugs Partnership.		
Recommendation(s):		
1	That the priorities, current issues and supporting information for the Basford and Bestwood Wards be noted and comments welcomed.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Each Ward manages a set of priorities and key issues through regular meetings of its Neighbourhood Action Team (NAT). These meetings are led by Neighbourhood Development Officers (NDOs) and supported by core partners including Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Children and Early Help, City Services / Waste Management; Fire and Rescue Services and Health.

- 1.2 Ward Councillors are also invited to participate in these meetings.
- 1.3 Ward priorities are identified and informed from a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 1.4 The list of events and activities will take account of the work which all NDOs undertake with partner organisations within their Ward and shows the depth of activity in place working alongside neighbourhood management to improve social cohesion and tackle priorities at a ward and area level.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Basford and Bestwood Wards sit within the wider Area 2 Committee which adopted four area based priorities at its first Area Cluster meeting – crime and grime, youth provision, bringing derelict sites into use and the social isolation of older people.
- 2.2 These priorities demonstrate a link to the City Council’s current ambitions contained in the latest City Council Plan 2015 - 19. Actions for each priority will be developed and led by appropriate service teams and partnerships. The Area priorities were reported to the Area 2 Committee on 24th February 2016 and will be updated at twice a year at Area Committee.
- 2.3 The area priorities listed in 2.1 sit within wider pieces of work and broader agendas which are being addressed by multi agency approaches across the City. At a Ward level it is important to identify how some of these more complex priorities can be worked on at local levels – either ward or area by introducing local solutions. This could, for example, include more targeted use of funding such as Ward Councillor budgets to support healthy eating initiatives or the use of Area Capital to develop an outdoor gym facility.
- 2.4 The current Ward priorities which have been reported previously through the area committee performance reports are shown in Appendix 1 (Bestwood) and 2 (Basford). These priorities will be updated for each area committee, taking into account discussions at NAT meetings and various groups and activities involving local residents.
- 2.5 Appendix 1(Bestwood) and 2 (Basford) sets out the current key issues.
- 2.6 Appendix 1(Bestwood) and 2 (Basford) highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 None.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 None.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None.

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because:

An EIA is not required as this is not a new or changing policy, service or function. Appendix 1 & 2 highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None.

APPENDIX 1

Bestwood Ward Priorities

Safer Nottingham

Priority	Progress since last Area Committee	Lead
To reduce all crime	<ul style="list-style-type: none"> As of October all crime down 91 offences (12%) year to date. No patterns 	Police
To reduce anti-social behaviour in the neighbourhood priority area, focusing upon hotspots, diversionary activities and nuisance neighbours	<ul style="list-style-type: none"> As of October ASB down 125 incidents (19%) year to date Community Protection undertaking enforcement against noisy neighbours. Since September to 10th November: <ul style="list-style-type: none"> Breach of Community Protection Notice fines (loud music) – 1 Community Protection Warning Letter issued – 5 (music) Detached youth sessions undertaken by Community Based Fitness every Monday, Wednesday and Friday. Youth ASB been very quiet. 	Police, Community Protection, NCH, Early Help & Area Lead.
To take action against deliberate fire setting	<ul style="list-style-type: none"> Low number of fires (Aug-3; Sep-3) – no patterns 	Fire Service
To address domestic violence through prevention and support services	<ul style="list-style-type: none"> Partner referral to Freedom Programme – for victims of domestic violence. New programme commence September 2016. Equate programme to be delivered to years 7,8,9,10 and 11 at The Oakwood Academy – topics healthy relationships, sexting, social media 	Police and Early Help

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Neighbourhood Nottingham

Priority	Progress since last Area Committee	Lead
To improve the visual appearance of neighbourhoods by tackling hot spot areas and developing derelict land	<ul style="list-style-type: none"> Undertaking monthly Cllr ward walks. Launch of We're Watching You campaign – Belleville Drive Area (September) Deep cleans: <ul style="list-style-type: none"> September 12 and 19 Litter removal and alley 	City Services, Community Protection, NCH and Regeneration

	<p>clearance Bradwell Drive/Ranskill Gardens</p> <ul style="list-style-type: none"> ▪ September 26 Jacklin Gardens/Townsend Court - footpath clearance and shrub pruning ▪ October 17 Clean up of flats 3-11 Broadwood Road and Ivy removal ▪ November 28 Litter and Fly tip removal - top of bank bordering City Hospital, Belconnen Road to Orlock Walk <ul style="list-style-type: none"> • From September to 10th November Community Protection issued: <ul style="list-style-type: none"> ▪ Fly tipping fines – 4 ▪ Littering fines – 31 ▪ Dog fouling fines – 4 ▪ Community Protection Warning Letter issued – 3 (garden) 	
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Families Nottingham

Priority	Progress since last Area Committee	Lead
Maintain activities for young people 16 19	<ul style="list-style-type: none"> • Youth strategy group mapping provision • CBF delivering football sessions at Southglade and three nights a week outreach. • Early Help Early providing three youth sessions a week for 13-19 year olds at the Ridge from September. • Early Help providing four play sessions a week for 6-13 year olds at the Ridge • New MUGA at the Ridge – to open in winter. • Aspire Partnership created youth forum with representatives from primary and secondary schools. • All schools providing after school provision up to 4.30 pm. 	Early Help, Area Lead
Increase awareness of welfare reform and support services		Bestwood Financial Resilience Group

Health Nottingham

Priority	Progress since last Area Committee	Lead
To reduce childhood obesity	<ul style="list-style-type: none"> • SAC – First centre to develop action plan for healthy standards 	Public Health, City Care

	<p>for 0-5.</p> <ul style="list-style-type: none"> • Nutrition Team worked with SAC and Ridge to provide holiday lunch clubs during summer and October holidays. • 1 hour outdoor activity provided in all youth and play sessions • Food for Life Awards at Henry Whipple and The Oakwood Academy 	Nutrition Team, Southglade Leisure Centre, schools
To support local volunteers, raise aspirations and support community empowerment	<ul style="list-style-type: none"> • Police reviewing engagement approach – to target groups of interest. • Early Help trained 7 new volunteers 	NAT
To promote mental health services and mental well being	<ul style="list-style-type: none"> • New Wellness In Mind drop in session being held at Southglade Access Centre • Love You Love Bestwood Community Event – 24th September • Aspire Partnership –‘FREE TO BE ME’- be kind to one another campaign in all schools (November) 	Public Health, NAT

Working Nottingham

Priority	Progress since last Area Committee	Lead
To raise awareness of job opportunities and provide support to get people into employment.	<ul style="list-style-type: none"> • 11-16 years at the Oakwood Academy – employability skills. • Early Help and NCN providing adult learning programme. • ABG – September 88 new people, 10 into employment and 33 into training. During October further 6 into employment and 30 onto training. Weekly job club at SAC. Outreach at Bestwood Park Community Centre. 	NCC Economic Development Area Lead Bestwood Partnership

List of key current issues (taken from latest NAT Review)

- Police review of engagement approach – to target groups of interest
- Community Protection continue undertaking enforcement against noisy neighbours.
- Youth Strategy Group looking at provision to identify gaps and steer work of Early Help and Area Based Grant (ABG)
- To manage the transition of young people from William Olds Youth Club to the Ridge Adventure Playground
- Deployment of CCTV camera into Whitcombe Gardens / Sweeny Court area to tackle fly tipping.
- Belconnen flats – issue of over flowing bins / side waste.

- Ongoing targeted dog fouling operations – achieving 6/7 a week – focus Padstow fields, Gainsford Crescent
- Parking in front of the Ridge – funds required to restrict access.
- ASB at communications tower on Padstow field
- ASB on Southglade Park

Opportunities for citizens to engage - forthcoming dates of events and activities

- 9th November – Cllr Ward Walk, Chippenham Road area
- 5th November – Young People’s Achievements for 10-19 years at Bulwell Riverside as part of youth week
- 11th November – Aspire Free to Be Me campaign in primary and secondary schools
- 1st December – Bestwood Christmas Event, (3.30pm-6pm) at Bestwood Park Church
- 6th December – celebration event for volunteers at SAC
- 10th December – Bestwood Estate Christmas Party 2-4pm
- 14th December – Cllr Ward Walk – location tbc
- 14th December – Leen Valley Christmas Lunch – 12.30
- 15th December – The Oakwood Academy Christmas Extravaganza at 6pm
- 17th December – Leen Valley Christmas Party 12-3pm
- Various carol services by the local churches

APPENDIX 2

Basford Ward Priorities

Safer Nottingham

Priority	Progress since last Area Committee	Lead
Promote Nottingham Alert and Twitter	Over 600 followers	Police
Reduce crime and Anti-social behaviour, focusing on hotspots, by increasing patrols and diversionary activities	Meeting with affected party taken place. Plan of action being considered. Additional diversionary activities to start in new year.	NAT
To take action to reduce deliberate fires	Numbers reduced and no pattern to incidents.	Fire Service

Neighbourhood Nottingham

Priority	Progress since last Area Committee	Lead
Support Community groups and organisations to hold events	Regular meetings are held to discuss issues and plan events.	Neighbourhood Management
Promote interest in Tenants and Residents Groups eg Whitemoor area	Discussions are ongoing regards merger of TRA to strengthen community group in the Highbury Vale area.	Nottingham City Homes
Target litter, dog fouling and fly tipping	Ongoing with regular enforcement action.	NAT
Promote bulky waste appointment service and reduce bin contamination		Waste Management
Promote community litter pick events with TRA's schools, and residents	A number of community litter picks have happened this year. More will be planned from the spring onwards.	NAT
Improve parking around Southwark School by installing additional bollards	Waiting for installation by contractors.	Traffic Management
Improving footways on Hayling Drive and Runton Drive	Odd side are complete. Even sides to be completed in new year.	Highways

Families Nottingham

Priority	Progress since last Area Committee	Lead
Explore weekly youth group on Whitemoor estate	This has proved difficult due to the lack of a suitable site.	Early Help
Working with partners to secure additional funding for young people activities	A number of bids have been submitted with partners but without success.	NM

Additional sessions for young people in the Rosegarth and Heathfield Areas	Football sessions on Southwark School have been extended from spring to winter and new sessions on Heathfield are planned from the new year.	Early Help and NM
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Health Nottingham

Priority	Progress since last Area Committee	Lead
Increase physical activity including cycling and walking projects	These are ongoing.	Health, TravelRight
To reduce childhood obesity		Public Health, Schools and Henry Mellish S C

Working Nottingham

Priority	Progress since last Area Committee	Lead
To raise awareness of job opportunities and provide support to get people into employment.	Facebook and other media are being used to promote job and training opportunities.	NCC Economic Development, Bestwood Partnership

List of key current issues (taken from latest NAT Review)

- Continued promotion of neighbourhood alert (over 600) and My Basford Facebook (Approximately 200)
- Review depending on policing resources of 4 weeks 4 streets initiative
- Additional patrols around the Basford Tram stop to reduce damage to trams and ongoing work by partners to explore what additional intervention can be put in place in the long term to address on street youth related asb.
- To promote the existing provision for young people on Heathfield and explore additional sessions in the Stockhill and Whitemoor Areas
- Undertaking regular ward walks
- Continue monitoring activities around the Colsons site after recent improvements – working with the Environment Agency to seek improvements on operation or to take enforcement action and Nottingham City Council powers
- Day of Action in November 2017 planned.
- Launch of We're Watching You Campaign into Basford – winter 2016
- Ongoing targeted dog fouling and fly tipping operations, targeting the Brooklyn Bridge area
- Support establishment of new Employment and Skills Partnership
- Promote family learning opportunities provided by NCH and local colleges

- Continue investment into the Parks in the area – focusing on gym equipment on Stockhill Park and improvements to the gate and pavilion security
- To improve the state of trees in the area
- Improving the environment by encouraging residents to keep front areas clean
- Parking issues around schools – additional bollards planned around Southwark School.
- Explore ways to reduce vandalism to trams along the River Leen path
- Discourage parking on grass verges to improve visual appearance of neighbourhoods – action taken on Bagnall Road and Ladbrooke Crescent.

Opportunities for citizens to engage - forthcoming dates of events and activities

- Monthly meeting with Stockhill and Ladbrooke Tenants and Residents
- Monthly meetings with Highbury Vale Tenants and Residents
- Monthly meetings with Rosegay TRA
- Quarterly meetings with Friends of Vernon Park
- Quarterly Ward Forums
- Day of Action around Highbury Tram Stop – November 2016
- Ward Walk – Thursday 17th November around the Vernon Park area
- Christmas playscheme and party – December, Henry Mellish Centre
- Christmas playscheme and party – December at Stockhill pavilion

AREA 2 COMMITTEE – 14th DECEMBER 2016

Title of paper:	Area Committee Finance and Delegated Authority – Q2 July to September 2016	
Director(s)/ Corporate Director(s):	Dave Halstead Director of Neighbourhood Services	Wards affected: Basford and Bestwood
Report author(s) and contact details:	Dale Griffin Neighbourhood Development Officer - Bestwood Ward 0115 8833736 dale.griffin@nottinghamcity.gov.uk Gursharan Singh Nijran Neighbourhood Development Officer - Basford Ward Tel 0115 8833734 gursharan.nijran@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Kate Spencer Finance Assistant kate.spencer@nottinghamcity.gov.uk Tel 0115 876 2765	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report advises the Area 2 Committee of the use of delegated authority by the Director of Communities and provides an up to date finance report.		
Recommendation(s):		
1	That the Area Committee note the actions agreed by the Director of Neighbourhood Services in respect of projects and schemes within Area 2, detailed in Appendix A and B, and note the new allocations for 2016-2017 of £5,000 for each Councillor.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Records detailing Members spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Members. This report outlines the spending decisions for the new financial year for the quarter July to September 2016.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Members budget allocations and Area Committee Finances.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 Not to provide the funding outlined in Appendix A and B but the funding requested will provide additional services or benefit to residents of Bestwood and Basford wards.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Members have an individual allocation for 2016/17 of £5,000.
- 4.2 The full balance has not been allocated. Further projects will be reported to a subsequent committee.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 These arrangements provide transparency and regulation to the spending of individual Member's allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 None.

7 EQUALITY IMPACT ASSESSMENT

- 7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because:

Not needed (report does not contain proposals. Individual Councillors make decisions about their allocations and many groups funded seek to reduce inequalities)

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 8.1 Delegated authority for each scheme listed in Appendix A & B is held by the Committee Section.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 9.1 Executive Board – 20 May 2008 – Ward Member Budgets

APPENDIX A

Basford Ward Budget Allocations 2016/17

Allocated Schemes: Basford Ward	Councillor(s)	Amount (total)
Nottingham Carnival	Arnold, Norris and Woodings	£290
Basford School Book Vouchers	Arnold, Norris and Woodings	£5,195
Music Hub Residential Music Camp	Arnold, Norris and Woodings	£240
Literacy Club Volunteers	Arnold, Norris and Woodings	£340
Our Ladies Church Hall IT Equipment	Arnold, Norris and Woodings	£350
Vernon Park Summer Fun Day 2016	Arnold, Norris and Woodings	£3,500
Highbury Vale Summer Fun Day	Arnold, Norris and Woodings	£650
Stockhill Park Summer Fun Day	Arnold, Norris and Woodings	£750
Rosegay Football Programme 2016	Arnold, Norris and Woodings	£900
Highbury Olympics	Arnold, Norris and Woodings	£500

Balance brought forward 2015/16	£5,550
Allocation 2016/17	£15,000
Total available allocation	£20,550
Total allocated at 30/09/2016	£10,835
Total unallocated at 30/09/2016	£9,715

Schemes committed but not allocated		
NCC Lincoln Street Scouts Hut Area Clean Up	Arnold, Norris and Woodings	£500
Notice Board for Bagthorpe Allotments	Arnold, Norris and Woodings	£300
	Arnold, Norris and Woodings	
TOTAL		£2,200

APPENDIX B

Bestwood Ward Budget Allocations 2016/17

Allocated Schemes: Bestwood Ward	Councillor(s)	Amount (total)
Southglade Library Garden	Grocock, Smith and Wildgust	£375
Bestwood Christmas Event 2016	Grocock, Smith and Wildgust	£13,500
Bestwood's Got Talent 2017	Grocock, Smith and Wildgust	£1,000
Money Box – schools savings project	Grocock, Smith and Wildgust	£250
Love You Love Bestwood Community Event - September	Grocock, Smith and Wildgust	£565
Southglade Park Live 2017	Grocock, Smith and Wildgust	£1500
Nottingham African Women Empowerment Forum - workshop	Grocock, Smith and Wildgust	£500

Schemes to be de-committed: Bestwood Ward	Councillor(s)	Amount (total)

Balance Brought forward 2015/16	£10,176
Allocation 2016/17	£15,000
Total Available Allocation	£25,176
Total de-committed	
Total allocated at 30/09/2016	£17,690
Total unallocated at 30/09/2016	£7,486

Schemes committed but not allocated		
Southglade Primary School – Houses of Parliament	Grocock, Smith and Wildgust	£250
St Margaret's Clitherow School – Gardening Project	Grocock, Smith and Wildgust	£100
Aspire Partnership – be kind campaign	Grocock, Smith and Wildgust	£1,875
TOTAL		£2,225

AREA 2 COMMITTEE – 14th DECEMBER 2016

Title of paper:	AREA CAPITAL FUND - 2016/17 Programme	
Director(s)/ Corporate Director(s):	Dave Halstead Director of Neighbourhood Services	Director(s)/ Corporate Director(s):
Report author(s) and contact details:	Dale Griffin Neighbourhood Development Officer - Bestwood Ward 0115 8833736 dale.griffin@nottinghamcity.gov.uk Gursharan Singh Nijran Neighbourhood Development Officer - Basford Ward Tel 0115 8833734 gursharan.nijran@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Nancy Hudson, Projects Officer, Highway Services Tel: 0115 8765633 nancy.hudson@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input checked="" type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input checked="" type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report provides Councillors with: Latest spend proposals under the Area Capital Fund including highways and footways		
Recommendation(s):		
1	Note the Area Capital monies available to Bestwood and Basford in 2016/17 as outlined in Appendix 1.	
2	That Area Committee approves the committed Area Capital schemes in Appendix 1.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 The Nottingham LTP 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's Neighbourhoods and prioritises small scale transport improvements of importance to local communities.
- 1.2 As part of the budget process Nottingham City Council approved at the Executive Board meeting on 23 February 2016 an LTP capital allocation of £1.25 million citywide between 2016-17. At the same meeting a citywide allocation of General Fund Element (public realm) of £750,000 was agreed.
- 1.3 To give opportunity for the Area Committee to make comment on suggested schemes and their progress

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Area Capital Programme was established in 2006 to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people. The improvements that have been carried out to date using this programme, have included: footpaths, fences, visual enhancements to public realm, refurbishment of parks and improvements to public buildings.
- 2.2 Resources are allocated from the Nottingham City Council general fund and the Local Transport Plan (LTP). To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee, particularly community representatives, are invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Bringing together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 A risk register has been produced which is regularly monitored.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None.

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because:

An EIA is not required as this is not a new or changing policy, service or function.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 Highways Framework Agreement.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 Executive Board Report, 23 February 2016, as part of Item 82, Medium Term Financial Plan 2016/17-2018/19, under Annex 3, Capital Programme.

Appendix 1

Basford Area Capital 2016 - 2017 Programme

Basford LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Heatherley Drive	footpaths	Prioritised 14 October 2016	£49,740			Footpath reconstruction on even-numbered side of Heatherley Drive (LTP contribution) - lead service: Highway Maintenance
Runton Drive	footpaths	Prioritised 14 October 2016	£14,160			Footpath reconstruction on even-numbered side of Runton Drive - lead service: Highway Maintenance
Wilkinson Street	road safety	Prioritised 4 October 2016	£1,000			Contribution to traffic flow improvement scheme at Wilkinson St/Radford Rd junction - joint with Leen Valley & Berridge wards - lead service: Traffic & Safety

Total LTP schemes*

£64,900

Basford Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Western Boulevard	area improvement	Prioritised 25 November 2016	£6,000			Installation of vehicle access on Western Boulevard - lead service: Traffic & Safety
Whitemoor Park	park improvement	Prioritised 25 November 2016	£730			Removal of shelter on Whitemoor Park - lead service: Parks & Open Spaces
David Lane/Mill Street	road safety	Prioritised 14 October 2016	£1,600			Installation of "keep clear" markings to improve traffic flow and prevent obstruction - lead service: Traffic & Safety
Cinderhill Island	road safety	Prioritised 14 October 2016	£2,000			Installation of "keep clear" markings to improve traffic flow and prevent obstruction - lead service: Traffic & Safety
Wilton Street	road safety	Prioritised 14 October 2016	£244			Installation of bollard to prevent vehicles crossing paved areas - lead service: Highway Maintenance
Heatherley Drive	footpaths	Prioritised 14 October 2016	£12,390			Footpath reconstruction on even-numbered side of Heatherley Drive (PR contribution) - lead service: Highway Maintenance
Basford Library	area	Prioritised 14 October 2016	£11,000			Further contribution to programme of

	improvement				landscaping works to Basford Library entrance and gardens at highway frontage - lead service: Highway Delivery
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Total Public Realm schemes** £33,964

Basford Withdrawn schemes

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommitted*** £0

2016 - 2017 LTP allocation £64,900

LTP carried forward from 2015 - 2016 £0

2016 - 2017 Public Realm allocation £38,900

Public Realm carried forward from 2015 - 2016 £13,312

Total Available 2016 - 2017 ACF £117,112

*~~T~~ Less LTP schemes - £64,900

*~~S~~ Less Public Realm schemes - £33,964

*~~D~~ Decommitted funds + £0

Remaining available balance £18,248

LTP element remaining £0

Public Realm element remaining £18,248

Bestwood Area Capital 2016 - 2017 Programme

Bestwood LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Bestwood Park Drive West	road safety	Prioritised 24 November 2016	£714			Installation of pedestrian safety barriers on Bestwood Park Drive West in the vicinity of Townsend Court - lead service: Highway Maintenance
Gainsford Crescent	road safety	Prioritised 24 November 2016	£4,000			Implementation of six bus stop cages on Gainsford Crescent - lead service: Traffic & Safety
Schools road safety	signage and lining	Approved September 2016	£3,000			Assessment and replacement of signs / lines outside schools in identified locations across the ward - lead service: Traffic & Safety
Arnold Road shops (Landcroft Crescent)	study/TRO	Approved by DA 8 April 2016	£8,525			Feasibility study into parking issues at Arnold Road shops and TRO/verge order to address these (subject to outcome of study) - lead service: Traffic & Safety
Arnold Road shops (Leen Valley)	TRO	Approved May 2016	£22,000			Construction of layby and implementation of TRO - lead service: Traffic & Safety

Total LTP schemes* £38,239

Bestwood Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Leybourne Drive	area improvement	Approved September 2016	£28,857			Contribution to public realm improvement scheme in partnership with NCH - lead service: NCH

Total Public Realm schemes** £28,857

Bestwood Withdrawn schemes

Location	Type	Reason	Amount	Details
<i>Previously decommitted schemes</i>			£7,320	

Total Decommitted*** £7,320

2016 - 2017 LTP allocation	£75,400
LTP carried forward from 2015 - 2016	£0
2016 - 2017 Public Realm allocation	£45,200
Public Realm carried forward from 2015 - 2016	£8,805
Total Available 2016 - 2017 ACF	£129,405
* <i>Less LTP schemes</i>	- £38,239
** <i>Less Public Realm schemes</i>	- £28,857
***Decommitted funds	+ £7,320
Remaining available balance	£69,629
LTP element remaining	£44,481
Public Realm element remaining	£25,148

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